

Southeast Missouri Hospital College of Nursing & Health Sciences
Annual Assessment Report (to include RN-BSN students)
(Data is collected January 1 – December 31. Data Analysis completed in January each year)

Assessment of Student Learning

** The feedback loop column is used to evaluate the effectiveness of changes made the prior year.*

General Education Objective	Benchmark	Data Analysis (2017 data)	Action Recommended (for Year 2018)	Feedback Loop* (2018 data) (complete January 2019)
<p style="text-align: center;"><u>Communication.</u> Demonstrate effective communication skills both in person and in print.</p>	<p>80% of graduating students will score at least 6/8 (75%) on the writing portion of the technology rubric utilized by assessment committee (consists of organization/grammar)</p>	<p>*Fall 2017 graduates ONLY as of Jan 2018 Nursing- 19 MLS- 7/8 (May (5) and December (3) graduates) 58% of students scored at least 75% or higher. Benchmark NOT met</p>	<ul style="list-style-type: none"> • Send all rubric to Program Directors • Send information collected to Program Directors • Dean of General Education will give the AA students an assignment to include them in the data 	<p>78% of graduating students will score at least 6/8 (75%) on the writing portion of the communication-writing rubric utilized by assessment committee</p>
	<p>80% of graduating students will demonstrate a mastery of oral presentation skills as shown by clinical evaluations (data to come from PD's)</p>	<p>* This is all programs with 2017 graduates: Nursing- 63 Rad Tech - 8 MLS- 8 Surg Tech- 4 100% of students met this benchmark Benchmark Met</p>	<ul style="list-style-type: none"> • Dean of General Education will give the AA students an assignment to include them in the data • Send a copy of the clinical evaluation to all program directors for same language. 	<p>100% of the students demonstrated mastery of oral presentation skills as shown by clinical evaluations</p>
	<p>90% of the graduating RN-BSN students will demonstrate effective communication skills</p>	<p>100% of the students met this benchmark.</p>	<ul style="list-style-type: none"> • Meet with the dean of nursing and suggest that written and oral have a separate assessment 	

General Education Objective	Benchmark	Data Analysis (2017 data)	Action Recommended (for Year 2018)	Feedback Loop* (2018 data) (complete January 2019)
	as evidenced by a score of 4/5 points or greater on the poster presentation and reflective paper section of the RN-BSN Capstone Project.	Benchmark MET		
Critical Thinking. Demonstrate effective critical thinking skills, including but not limited to, judging, synthesizing information, constructing arguments and solving problems.	80% of graduating students will score at least 3/4 (75%) on the critical thinking rubric utilized by assessment committee 90% of the graduating RN-BSN students will demonstrate effective critical thinking skills as evidenced by a score of 8/10 points or greater on the analysis section of the RN-BSN Capstone Project.	* Fall 2017 graduates ONLY as of Jan 2018 (ADN and MLS students), MLS May and December grads 73% of students scored at least a 75% or higher Benchmark NOT met <hr/> 100% of the students met this benchmark Benchmark met	<ul style="list-style-type: none"> Dean of General Education will give the AA students an assignment to include them in the data 	82% of graduating students will score at least 3/4 (75%) on the critical thinking rubric utilized by assessment committee
Diversity. Demonstrate the ability to adapt interactions to meet cultural and or psychosocial needs of	90% of all students will receive a passing score on the clinical objective measuring ability to adapt	* This is all programs with 2017 graduates: Nursing- 63 Rad Tech - 8 MLS- 8 Surg Tech- 4	<ul style="list-style-type: none"> Dean of General Education will give the AA majors an assignment to include them in the data 	100% of students received a passing score on the clinical objective measuring ability to adapt interactions to meet cultural and/or psychosocial

General Education Objective	Benchmark	Data Analysis (2017 data)	Action Recommended (for Year 2018)	Feedback Loop* (2018 data) (complete January 2019)
clients, patients and or co-workers.	interactions to meet cultural and/or psychosocial needs of clients, patients and or co-workers on the final clinical course evaluation tool. (Data will come from PD's)	100% of students met this benchmark Benchmark Met		needs of clients, patients and or co-workers on the final clinical course evaluation tool.
Ethics. Demonstrate an understanding of ethics and the role they play in health care providers' personal and professional lives.	80% of all students will demonstrate the ability to understand ethics and the role they play as shown by a score of 9/12 (75%) on the ethics rubric utilized by the assessment committee. 90% of the graduating RN-BSN students will demonstrate analysis of cultural, legal and ethical issues as evidenced by a score of 4/5 points or greater on the cultural, legal and ethical section of the RN-BSN Capstone	*Fall 2017 graduates ONLY as of Jan 2018 (ADN students only) 100% met this benchmark (no data provided by MLS) <hr/> 100% of the students met this benchmark Benchmark was met	• Dean of General Education will give the AA majors an assignment to include them in the data	90% of all students will demonstrate the ability to understand ethics and the role they play as shown by a score of 9/12 (75%) on the ethics rubric utilized by the assessment committee.

General Education Objective	Benchmark	Data Analysis (2017 data)	Action Recommended (for Year 2018)	Feedback Loop* (2018 data) (complete January 2019)
	Project			
<p><u>Integration.</u> Demonstrate the ability to integrate principles, theories, concepts, and facts learned in general education courses, including the ability to apply scientific method to solve problems, into the specializations and in clinical practice.</p>	<p>80% of graduating students will pass their licensure/ certification exam on the first attempt.</p> <p>90% of all students will pass their clinical evaluations at the time of the last course with a clinical component in their program of study.</p> <p>90% of the graduating RN-BSN students will demonstrate integration and application of the scientific method to solve problems as</p>	<p>This is all programs with 2017 graduates: Nursing- 63 Rad Tech - 8 MLS- 8 Surg Tech- 4</p> <p>84% of all students have passed licensure/certification exams. (Not all December graduates have completed their exam, data will be updated when received. A total of 6 students)</p> <hr/> <p>100% of all students met this benchmark</p> <p>Benchmark Met</p> <hr/> <p>100% of students met this benchmark</p> <p>Benchmark was met</p>	<ul style="list-style-type: none"> Continue to monitor Dean of General Education will give the AA majors an assignment to include them in the data 	<p>79 graduates, 76 has tested (As of 02/20/2019) 96% pass rate</p>

General Education Objective	Benchmark	Data Analysis (2017 data)	Action Recommended (for Year 2018)	Feedback Loop* (2018 data) (complete January 2019)
	evidenced by a score of 16/20 points or greater on the content section of the RN-BSN Capstone Project			
<p><u>Technology.</u> Demonstrate the ability to use technology to find, evaluate, and apply information and subsequently to communicate that information to others accurately and concisely.</p>	<p>80% of graduating students will demonstrate the ability to use technology as shown by a score of 9/12 (75%) on the technology rubric utilized by the assessment committee. (*use of technology)</p> <p>90% of the graduating RN-BSN students will the ability to use technology to find, evaluate and apply information and communicate to others as evidenced by a score of 16/20 points or greater on the data collection and database sections of the RN-</p>	<p>*Fall 2017 graduates ONLY as of Jan 2018 (ADN and MLS students)</p> <p>46% of the students met the 75% or higher benchmark.</p> <p>Benchmark NOT met</p> <hr/> <p>100% of students met this benchmark</p> <p>Benchmark met</p>	<ul style="list-style-type: none"> • Moodle access to students a link regarding APA format • Include information on the webpage under resources regarding APA format • Each program examine how APA is taught with their curriculum 	<p>80% of graduating students will demonstrate the ability to use technology as shown by a score of 9/12 (75%) on the technology rubric utilized by the assessment committee.</p>

General Education Objective	Benchmark	Data Analysis (2017 data)	Action Recommended (for Year 2018)	Feedback Loop* (2018 data) (complete January 2019)
	BSN Capstone Project			

	Benchmark	Data Analysis (2017 data)	Action Recommended (for Year 2018)	Feedback Loop* 2018 data (complete January 2019)
Financial Aid	When asked on the Student Opinion Survey (#58) about the helpfulness, accessibility, and knowledge of the Financial Aid Officer, 80 % of students will state “YES/Choice A.	<p>87 out of 99 students responded properly.</p> <p>*12 students responded with a choice of C, D, and E. These were not proper responses.</p> <p>59 students responded YES-which is 68%.</p> <p>Benchmark NOT met.</p>	<ul style="list-style-type: none"> • Continue to monitor • Changes have been made in the FA department in the year 2017 • Review forms for clarity 	<p>77.78% of the students replied YES that the financial aid officer was helpfulness, accessibility, and knowledge</p> <p>Increase of 9.78%</p>
Financial Aid	When asked on the Student Opinion Survey (#14), about their satisfaction with financial aid services, 80 % of students will rate very satisfied,	<p>Data as follows:</p> <p>Total Student Responses:100</p> <p>A (18%)</p> <p>B (33%)</p> <p>C (33%)</p> <p>Summary: 84%</p>	See Above	<p>90.12% replied that they were very satisfied, satisfied, or neutral.</p> <p>Increase of 6.12%</p>

	Benchmark	Data Analysis (2017 data)	Action Recommended (for Year 2018)	Feedback Loop * 2018 data (complete January 2019)
	satisfied, or neutral.	Benchmark MET		
Financial Aid	When asked on the Student Opinion Survey (#23), to rate the availability of financial aid information prior to enrolling, 80 % of students will rate very satisfied, satisfied, neutral, or does not apply.	<p>Data as follows: Total Student Responses:99 (one missing) A (15.15%) B (31.31%) C (31.31%) E (1.01%)</p> <p>Summary: 78.87%</p> <p>Benchmark NOT met</p>	See above	88.89% of the students replied that they were satisfied, satisfied, neutral, or does not apply. Increase of 10.02%
Financial Aid	<p>Default rate is at or below 25%.</p> <p>College Scorecard data shows percentage of students “paying down their debt” is at or above the national average.</p>	<p>The most current fiscal year is 2014 and the rate is 6.7% Benchmark Met</p> <hr/> <p>The college is at 73% of students paying down their debt, which is above average. The national average is 47% (information collected from US Department of Education website)</p> <p>Benchmark Met</p>	This is information provided by the department of education. Will check the information on an annual basis.	

	Benchmark	Data Analysis (2017 data)	Action Recommended (for Year 2018)	Feedback Loop * 2018 data (complete January 2019)
Satisfaction with College	When asked on the Student Opinion Survey (#11), whether they would recommend this college to friends and relatives, 90 % of students agree.	<p>Data as follows: Total Student Responses:100</p> <p>A-Definitely Yes (24%) B-Probably Yes (36%) C-Uncertain (17%)</p> <p>Summary: 77% Benchmark NOT met</p>	<ul style="list-style-type: none"> • Separate the May and December graduates to reflect changes that have been made at program levels • Review benchmark • Time of survey given ???? 	Moved Question #11 from Student Opinion Survey to #24 on Graduate Survey to ask the appropriate population this question.
Satisfaction with College	When asked on the Student Opinion Survey (#12), how they would rate the academic reputation of the college, 90 % of students will rate very satisfied, satisfied, or neutral.	<p>Data as follows: Total Student Responses:99 (one missing)</p> <p>A-Very Satisfied (23%) B-Satisfied (30%) C-Neutral (31%)</p> <p>Summary: 84% Benchmark NOT met</p>	Same as above	91.36% of the students replied that they were very satisfied, satisfied, or neutral. Increased by 7.36%
Satisfaction with College	When asked on the Student Opinion Survey (#48/49), if they were satisfied with the student voice in college policies and	<p>Question #48: Data as follows: Total Student Responses:98 (two missing)</p> <p>A-Very Satisfied (18%) B-Satisfied (41%)</p>	Same as above	82.72% of the students feel that they have a voice at the college. (4.94% did not respond) Decreased by -8.08%

	Benchmark	Data Analysis (2017 data)	Action Recommended (for Year 2018)	Feedback Loop * 2018 data (complete January 2019)
	<p>opportunity for input into student governance 90 % of students will rate very satisfied, satisfied, neutral, or does not apply.</p>	<p>C-Neutral (29%) E-Does Not Apply (1%)</p> <p>Summary: 90.8%</p> <p>Benchmark MET</p> <p>Question #49: Data as follows: Total Student Responses:100</p> <p>A-Very Satisfied (11%) B-Satisfied (25%) C-Neutral (37%) E-Does Not Apply (4%)</p> <p>Summary: 77%</p> <p>Benchmark NOT met</p>		<p>95.06% of the students feel that they have an opportunity for input into the student governance. (1.23% did not respond)</p> <p>Increased by 18.06%</p>
Satisfaction with College	<p>When asked on the Student Opinion Survey (#50), to rate the college in general 90 % of students will rate very satisfied, satisfied, neutral, or does not apply.</p>	<p>Data as follows: Total Student Responses:100</p> <p>A-Very Satisfied (13%) B-Satisfied (39%) C-Neutral (24%) E-Does Not Apply (3%)</p> <p>Summary: 79%</p>	Same as above	<p>90.12% of the students rated the college in general with a very satisfied, satisfied, neutral, or does not apply.</p> <p>Increased by 11.12%</p>

	Benchmark	Data Analysis (2017 data)	Action Recommended (for Year 2018)	Feedback Loop * 2018 data (complete January 2019)
		Benchmark NOT met		
Satisfaction with College	When asked on the Student Opinion Survey (#57), about whether the college is free from harassment and discrimination of any kind, 90% will agree. "YES".	<p>98 out of 100 students responded properly.</p> <p>*2 students responded with a choice of C. These were not proper responses. 83 students responded YES-which is 83%.</p> <p>Benchmark NOT met.</p>	<ul style="list-style-type: none"> • Define harassment • Look at our definition and define on survey • Use non-discrimination fact sheet statement 	<p>82.72% of the students replied "yes" (3.70% marked c (not a choice)) (1.23% did not answer)</p> <p style="text-align: center;">Decrease by .28%</p>
Satisfaction with College	When asked on the Student Opinion Survey (#64), if they believe that confidentiality of their student record is maintained, 100% will agree.	<p>97 out of 98 students responded properly. (two missing)</p> <p>*1 student responded with a choice of C. This was not proper response. 84 students responded YES-which is 84%.</p> <p>Benchmark NOT met</p>	<ul style="list-style-type: none"> • Look at definition • Remind faculty to be mindful of students and conversations. • Professional development topic for review for faculty 	<p>85.19% of the students responded "yes" they believe that confidentiality of their student record is maintained.</p> <p>(3.70% did not answer)</p> <p style="text-align: center;">Increased by 1.19%</p>

	Benchmark	Data Analysis (2017 data)	Action Recommended (for Year 2018)	Feedback Loop * 2018 data (complete January 2019)
Satisfaction with College	When asked on the Student Opinion Survey (#52), whether they believe the atmosphere of the college is conducive to academic achievement; 90 % of students will rate very satisfied, satisfied, neutral, or it does not apply.	<p>Data as follows: Total Student Responses:100</p> <p>A-Very Satisfied (13%) B-Satisfied (50%) C-Neutral (24%) E-Does Not Apply (0%)</p> <p>Summary: 87% Benchmark NOT met</p>	<ul style="list-style-type: none"> • Continue to monitor • Changes are being made to first floor • Flood damage occurred during the summer of 2017. Renovation not completed until December 2017 	<p>85.19% of the students believe the atmosphere of the college is conducive to academic achievement. (2.47% did not answer)</p> <p>Decrease by 1.81%</p>
Advising	When asked on the Student Opinion Survey (#13), about satisfaction with academic advising 90 % of students will rate very satisfied, satisfied, or neutral.	<p>Data as follows: Total Student Responses:100</p> <p>A-Very Satisfied (18%) B-Satisfied (40%) C-Neutral (23%)</p> <p>Summary: 81% Benchmark NOT met</p>	<ul style="list-style-type: none"> • Review benchmark • Can we offer email advising? • Fall online enrollment for rad tech and surg tech in fall on 2018 	<p>85.19% of the students are satisfied with academic advising</p> <p>Increase by 4.10%</p>
Advising	When asked on the Student Opinion Survey (#31) about the availability of the advisor 90% of students will rate very	<p>Data as follows: Total Student Responses:100</p> <p>A-Very Satisfied (29%) B-Satisfied (42%) C-Neutral (19%) E-Does Not Apply (2%)</p>	See above	<p>93.83% of the students are satisfied with the availability of their advisor.</p> <p>Increase by 1.83%</p>

	Benchmark	Data Analysis (2017 data)	Action Recommended (for Year 2018)	Feedback Loop * 2018 data (complete January 2019)
	satisfied, satisfied, neutral, or does not apply.	<p>Summary: 92%</p> <p>Benchmark MET</p>		
Advising	When asked on the Student Opinion Survey (#32) about the quality of academic advising 90 % of students will rate very satisfied, satisfied, neutral, or does not apply.	<p>Data as follows:</p> <p>Total Student Responses:100</p> <p>A-Very Satisfied (23%)</p> <p>B-Satisfied (45%)</p> <p>C-Neutral (18%)</p> <p>E-Does Not Apply (3%)</p> <p>Summary: 89%</p> <p>Benchmark NOT met</p>	See above	<p>93.84% of students are satisfied with the quality of the academic advising.</p> <p>Increase by 4.84%</p>
College Admission & Registration/Processes	When asked on the Student Opinion Survey (#26), about their overall satisfaction with the general enrollment/ registration process 90 % of students will rate very satisfied, satisfied, neutral, or does not apply.	<p>Data as follows:</p> <p>Total Student Responses:100</p> <p>A-Very Satisfied (20%)</p> <p>B-Satisfied (52%)</p> <p>C-Neutral (23%)</p> <p>E-Does Not Apply (3%)</p> <p>Summary: 95%</p> <p>Benchmark MET</p>	Continue to monitor	<p>93.82% of students were satisfied with the general enrollment/ registration process.</p> <p>Decrease by -1.18%</p>

	Benchmark	Data Analysis (2017 data)	Action Recommended (for Year 2018)	Feedback Loop * 2018 data (complete January 2019)
College Admission & Registration/Processes	When asked on the Student Opinion Survey (#22), about the accuracy of college information received prior to applying 90 % of students will rate very satisfied, satisfied, neutral, or does not apply.	<p>Data as follows: Total Student Responses:99 (one missing)</p> <p>A-Very Satisfied (18%) B-Satisfied (42%) C-Neutral (20%) E-Does Not Apply (2%)</p> <p>Summary: 82%</p> <p>Benchmark NOT met</p>	<ul style="list-style-type: none"> • Changes in programs after the student accepted their seat could have impacted the results. • Student affairs committee to monitor for transparency, accuracy, and consistency 	<p>87.66% of students were satisfied with the accuracy of college information received prior to applying.</p> <p>Increase by 5.66%</p>
College Admission & Registration/Processes	When asked on the Student Opinion Survey (#59), whether the Registrar was helpful, accessible, and knowledgeable; 90 % of students will respond yes.	<p>97 out of 99 students responded properly. (one missing)</p> <p>*2 students responded with a choice of C. These were not proper responses. 79 students responded YES-which is 79%.</p> <p>Benchmark NOT met</p>	<ul style="list-style-type: none"> • Registrar will look at the fall schedule with attending fairs at local schools • Review benchmark • Grievance process and officer impact??? 	<p>83.95% of the students replied “yes” to the Registrar was helpful, accessible, and knowledgeable. (4.94% picked c and d which was not a choice)</p> <p>Increase by 4.95%</p>
College Admission & Registration/Processes	When asked on the Student Opinion Survey (#60), whether the billing personnel	<p>96 out of 100 students responded properly. (one missing)</p>	<ul style="list-style-type: none"> • Look at survey deliver system consider online options 	<p>80.25% of the students replied “yes” to the billing personnel were helpful, accessible and knowledgeable</p>

	Benchmark	Data Analysis (2017 data)	Action Recommended (for Year 2018)	Feedback Loop * 2018 data (complete January 2019)
	were helpful, accessible and knowledgeable; 90 % of students will respond yes.	<p>*2 students responded with a choice of C. *2 students responded with a choice of D. These were not proper responses. 80 students responded YES-which is 80%.</p> <p>Benchmark NOT met</p>		<p>(3.70% replied d, not a choice) (3.70% did not reply)</p> <p style="text-align: center;">same</p>

Assessment for Systematic Evaluation Plan

	Benchmark	Data Analysis (2017 data)	Action Recommended (for Year 2018)	Feedback Loop* 2018 data (complete January 2019)
College Mission	On the faculty survey, 100% of faculty will agree that the mission is clear and easily accessible.	<p>100% of faculty agree that the mission is clear and accessible</p> <p>Benchmark MET</p>		The survey has been changed to Faculty and Student Services. This will reflect question #1
College Mission	On the Student Opinion Survey (#56), 100% of students will agree they understand the mission of the College.	<p>97 out of 100 students responded properly.</p> <p>*3 students responded with a choice of C. These were not proper responses.</p>	<ul style="list-style-type: none"> • Review benchmark • Review language of question • The suggestion was made with changing understanding to “exposed and aware” 	<p>Update on 2018 Report:</p> <p>On the Student Opinion Survey (#54), 100% of students will agree they are exposed to and aware of the College’s mission.</p>

	Benchmark	Data Analysis (2017 data)	Action Recommended (for Year 2018)	Feedback Loop* 2018 data (complete January 2019)
		<p>84 students responded YES-which is 84%.</p> <p>Benchmark NOT met</p>		Student Opinion Survey revised also.
College Mission	On the Student Opinion Survey (#55), 100% of students will agree that the mission is clear and easily accessible.	<p>97 out of 100 students responded properly.</p> <p>*3 students responded with a choice of C.</p> <p>These were not proper responses.</p> <p>83 students responded YES-which is 83%.</p> <p>Benchmark NOT met</p>	<ul style="list-style-type: none"> Review benchmark Email signature statement will include the mission 	<p>86.42% of the students will agree they are exposed to and aware of the College’s mission.</p> <p>Increased by 3.42%</p>
College Mission	On the Support Staff Survey, 100% of support staff will agree that the mission is clear and easily accessible.	<p>100% of support staff agree that the mission is clear and accessible</p> <p>Benchmark MET</p>	Continue to monitor	The survey has been changed to Faculty and Student Services. This will reflect question #1
Governance	On the Faculty Survey, 100% of faculty will agree that they have input into the policies of the college.	<p>Data as follows:</p> <p>17 out of 26 faculty responded.</p> <p>Based on those 17:</p> <p>A-Strongly Agree-11 (65%)</p> <p>B-Agree-5-(29%)</p> <p>C-Neutral-1-(6%)</p> <p>Summary: 100%</p>	Continue to monitor	The survey has been changed to Faculty and Student Services. This will reflect question #5

	Benchmark	Data Analysis (2017 data)	Action Recommended (for Year 2018)	Feedback Loop* 2018 data (complete January 2019)
		Benchmark MET		
Professional Development	On the Faculty Survey, 100% of faculty will agree that the environment of the college encourages professional growth.	Data as follows: 17 out of 26 faculty responded. Based on those 17: A-Strongly Agree-9 (53%) B-Agree-5-(29%) C-Neutral-2-(12%) Summary: 94% Benchmark NOT met	<ul style="list-style-type: none"> • Refer to professional development coordinator to improve growth • Review benchmark • Review question 	The survey has been changed to Faculty and Student Services. This will reflect question #11
Professional Development	On the Faculty Survey, 100% of faculty will agree that opportunities for seeking higher education have been adequate.	Data as follows: 17 out of 26 faculty responded. Based on those 17: A-Strongly Agree-6-(35%) B-Agree-6-(35%) C-Neutral-4-(24%) Summary: 94% Benchmark NOT met	<ul style="list-style-type: none"> • Review benchmark 	The survey has been changed to Faculty and Student Services. This will reflect question #26
Faculty	The ratio of full time faculty to students will be no more than 1:12.	Benchmark MET	Continue to monitor	

	Benchmark	Data Analysis (2017 data)	Action Recommended (for Year 2018)	Feedback Loop* 2018 data (complete January 2019)
Faculty	95% of full-time faculty will have a minimum of a master's degree.	Benchmark MET		
Faculty	100% of full time faculty will have a degree above the level being taught.	Benchmark MET	Continue to monitor	
Faculty	When asked on the Student Opinion Survey (#30) about the attitude of the teaching staff toward students; 90 % of students will rate very satisfied, satisfied, neutral, or does not apply.	Data as follows: Total Student Responses:100 A-Very Satisfied (30%) B-Satisfied (36%) C-Neutral (22%) E-Does Not Apply (1%) Summary: 89% Benchmark NOT met		93.83% of the students are satisfied about the attitude of the teaching staff toward students Increased by 4.83%
Clerical Support	On the Faculty Survey, 90% of the faculty will agree that clerical support is adequate (#9)	Data as follows: 17 out of 26 faculty responded. Based on those 17: A-Strongly Agree-7-(41%) B-Agree-7-(41%) C-Neutral-2-(12%) Summary: 94% Benchmark met		The survey has been changed to Faculty and Student Services. This will reflect question #6
Clerical Support	When asked on the Student Opinion Survey (#44) about the attitude of	Data as follows: Total Student Responses:100		98.76% of students were satisfied with the attitude of the non-teaching staff toward

	Benchmark	Data Analysis (2017 data)	Action Recommended (for Year 2018)	Feedback Loop* 2018 data (complete January 2019)
	the non-teaching staff toward students, 90 % of students will rate very satisfied, satisfied, neutral, or does not apply.	<p>A-Very Satisfied (26%) B-Satisfied (49%) C-Neutral (20%) E-Does Not Apply (0%)</p> <p>Summary: 95% Benchmark met</p>		<p>students (1.23% did not respond)</p> <p>Increased by 3.76%</p>
Library	When asked on the Student Opinion Survey (#16) about whether their satisfaction with the library learning resources. 90 % of students will rate very satisfied, satisfied, or neutral.	<p>Data as follows: Total Student Responses:99 (one missing)</p> <p>A-Very Satisfied (8%) B-Satisfied (21%) C-Neutral (55%)</p> <p>Summary: 84% Benchmark NOT met</p>	<ul style="list-style-type: none"> Review language of benchmark, (online) 	<p>83.95% of students are satisfied with library learning resources. (1.23% did not reply)</p> <p>Decreased by -0.05%</p>
Library	When asked on the Faculty Survey, 90% of faculty will state they believe the library services are adequate to meet their needs.	<p>Data as follows: 17 out of 26 faculty responded. Based on those 17: A-Strongly Agree-9-(53%) B-Agree-5-(29%) C-Neutral-3-(18%)</p> <p>Summary: 100% Benchmark MET</p>	Continue to Monitor	The survey has been changed to Faculty and Student Services. This will reflect question #25

	Benchmark	Data Analysis (2017 data)	Action Recommended (for Year 2018)	Feedback Loop* 2018 data (complete January 2019)
Technology Services	When asked on the Faculty Survey, 90% of faculty will state that the equipment, technology, and materials are adequate for helping students learn.	<p>Data as follows: 17 out of 26 faculty responded. Based on those 17: A-Strongly Agree-9-(53%) B-Agree-6-(35%) C-Neutral-2-(12%)</p> <p>Summary: 100%</p> <p>Benchmark MET</p>		The survey has been changed to Faculty and Student Services. This will reflect question #24
Technology Services	When asked on the Student Opinion Survey, (#19) if the computer lab is available at the time they need it. 80 % of students will rate very satisfied, satisfied, neutral.	<p>Data as follows: Total Student Responses:100</p> <p>A-Very Satisfied (33%) B-Satisfied (38%) C-Neutral (22%)</p> <p>Summary: 93%</p> <p>Benchmark MET</p>		92.58% of the students were satisfied with the computer lab is available at the time they need it Decrease by -0.42%

	Benchmark	Data Analysis (2017 data)	Action Recommended (for Year 2018)	Feedback Loop* 2018 data (complete January 2019)
Classroom, Audiovisual, and Laboratory Facility/Services	When asked on the Student Opinion Survey, (#40) whether they are satisfied with college book store (online textbook service), 90 % of students will rate very satisfied, satisfied, neutral, or does not apply.	<p>Data as follows: Total Student Responses:95 (5 missing)</p> <p>A-Very Satisfied (8%) B-Satisfied (21%) C-Neutral (43%) E-Does Not Apply (7%)</p> <p>Summary: 79%</p> <p>Benchmark NOT met</p>	<ul style="list-style-type: none"> • Rental process with book store (online) • To use FA voucher with other companies 	<p>91.35% of the students are satisfied with the college book store (online textbook service)</p> <p>(2.47% did not respond)</p> <p>Increased by 12.35%</p>
Classroom, Audiovisual, and Laboratory Facility/Services	When asked on the Student Opinion Survey, (#38) whether they are satisfied with college laboratory facilities, 90 % of students will rate very satisfied, satisfied, neutral, or does not apply.	<p>Data as follows: Total Student Responses:99 (one missing)</p> <p>A-Very Satisfied (13%) B-Satisfied (41%) C-Neutral (28%) E-Does Not Apply (0%)</p> <p>Summary: 82%</p> <p>Benchmark NOT met</p>	<ul style="list-style-type: none"> • New first floor renovation with new lab classroom • Review language of question • Function vs availability • Equipment function • Need more specific information 	<p>87.65% of the students were satisfied with the college laboratory facilities</p> <p>(3.70% did not respond)</p> <p>Increased by 5.65%</p>

	Benchmark	Data Analysis (2017 data)	Action Recommended (for Year 2018)	Feedback Loop* 2018 data (complete January 2019)
Classroom, Audiovisual, and Laboratory Facility/Services	When asked on the Student Opinion Survey, (#39) whether they are satisfied with study space/Commons area, 90 % of students will rate very satisfied, satisfied, neutral, or does not apply.	<p>Data as follows: Total Student Responses:100</p> <p>A-Very Satisfied (13%) B-Satisfied (38%) C-Neutral (29%) E-Does Not Apply (3%)</p> <p>Summary: 83%</p> <p>Benchmark NOT met</p>	First floor renovation	92.59% of the students were satisfied with study space/Commons area Increased by 9.59%
Classroom, Audiovisual, and Laboratory Facility/Services	When asked on the Student Opinion Survey, (#37) whether they are satisfied with classroom facilities, 90 % of students will rate very satisfied, satisfied, neutral, or does not apply.	<p>Data as follows: Total Student Responses:100</p> <p>A-Very Satisfied (15%) B-Satisfied (49%) C-Neutral (26%) E-Does Not Apply (0%)</p> <p>Summary: 90%</p> <p>Benchmark MET</p>		90.13% of the students were satisfied with classroom facilities (1.23% did not respond) same
Office Space	100% of faculty members will have a desk with computer.	Benchmark MET		
Office Space	Private consultation space will be available.	Benchmark MET		
Diversity	On the Student Opinion Survey (#46), when asked	<p>Data as follows: Total Student Responses:98</p>		95.06% of the students are satisfied of how faculty treat

	Benchmark	Data Analysis (2017 data)	Action Recommended (for Year 2018)	Feedback Loop* 2018 data (complete January 2019)
	if faculty treat students in my racial/ ethnic group with respect, 90 % of students will rate very satisfied, satisfied, neutral, or does not apply.	<p>(two missing)</p> <p>A-Very Satisfied (31%) B-Satisfied (49%) C-Neutral (18%) E-Does Not Apply (0%)</p> <p>Summary: 100%</p> <p>Benchmark MET</p>		<p>students in my racial/ ethnic group with respect (2.47% did not respond)</p> <p>Decreased by -4.94%</p>
Diversity	On the Student Opinion Survey (#45), when asked whether college non-teaching staff treat students in my racial/ ethnic group with respect, 90% of students will rate very satisfied, satisfied, neutral, or does not apply.	<p>Data as follows: Total Student Responses:98 (two missing)</p> <p>A-Very Satisfied (31%) B-Satisfied (47%) C-Neutral (19%) E-Does Not Apply (0%)</p> <p>Summary: 99%</p> <p>Benchmark MET</p>		<p>97.53% of the students are satisfied of how college non-teaching staff treat students in my racial/ ethnic group with respect (2.47% did not respond)</p> <p>Decrease by -1.47%</p>
Diversity	On the Student Opinion Survey (#47), when asked whether other students treat students in my racial/ ethnic group with respect, 90% of students will rate very satisfied,	<p>Data as follows: Total Student Responses:98 (two missing)</p> <p>A-Very Satisfied (36%) B-Satisfied (46%) C-Neutral (16%)</p>		<p>96.3% of the students are satisfied of how other students treat students in my racial/ ethnic group with respect (2.47% did not respond)</p> <p>Decreased by -3.7%</p>

	Benchmark	Data Analysis (2017 data)	Action Recommended (for Year 2018)	Feedback Loop* 2018 data (complete January 2019)
	satisfied, neutral, or does not apply.	E-Does Not Apply (0%) Summary: 100% Benchmark MET		
Diversity/Ethnicity	Data will be reflective of regional census bureau statistics and ethnicity data from the college scorecard.	According to the US Dept. of Ed the population is the following: 93% White 3% Black 2% Two or more races 1% Asian 1% Hispanic <1% American Indian/ Alaskan Native	This information is from the department of education. This will be reviewed annually	
Retention	Data from Program Assessment Reports indicates that the overall retention rate of students who attend a <u>two year program</u> at the college is at or above 75%.	*Nursing, Rad Tech Nursing- 65 started, 47 returned Rad Tech- 12 started, 11 returned 75% retention rate for two year programs Benchmark Met	All the data will be reviewed by program specific department heads to recommend changes within program.	
Retention	Data from Program	ADN graduates 2017	Review with nursing	

	Benchmark	Data Analysis (2017 data)	Action Recommended (for Year 2018)	Feedback Loop* 2018 data (complete January 2019)
	Assessment Reports indicates that the retention rate of ADN nursing students at the college is at or above 75%.	<p>Started NS101- 65 Returned NS201- 47</p> <p>72% Retention for ADN</p> <p>Benchmark NOT met</p>		
Retention	Data from Program Assessment Reports Indicates that the retention rate for the two year BSN nursing students at the college is at or above 75%.	The 2017 BSN graduates were in the one year accelerated program		
Retention	Data from Program Assessment Reports indicates that the retention rate of radiologic technology students at the college is at or above 75%.	<p>Started RT 101- 12 Returned RT 175- 11</p> <p>91% Retention for Rad Tech</p> <p>Benchmark Met</p>		
Retention	Data from Program Assessment Reports indicates that the retention rate of Associate of Arts students at the college is at or above 75%.	No student has started the Arts program from the beginning to end, but we have awarded TWO degrees in this program.		
Completion Rate	Data from Program	73% of students completed the program		

	Benchmark	Data Analysis (2017 data)	Action Recommended (for Year 2018)	Feedback Loop* 2018 data (complete January 2019)
	Assessment Reports indicates that the overall completion rate for the college is at or above 75%.	in which they started Benchmark NOT met		
Completion Rate	Data from Program Assessment Reports indicates that the overall completion rate of ADN students who attend a program at the college is at or above 75%.	Started- 85 Graduated- 63 74% completion rate Benchmark NOT met		
Completion Rate	Data from Program Assessment Reports indicates that the overall completion rate of BSN students who attend a program at the college is at or above 75%.	Started – 12 Graduated – 9 75% completion rate Benchmark Met		
Completion Rate	Data from Program Assessment Reports indicates that the overall completion rate of Radiologic students who attend a program at the college is at or above 75%.	Started- 12 Graduated – 8 66% completion rate Benchmark Not met		
Completion Rate	Data from Program	Started – 9	*The ST program has set new	

	Benchmark	Data Analysis (2017 data)	Action Recommended (for Year 2018)	Feedback Loop* 2018 data (complete January 2019)
	Assessment Reports indicates that the overall completion rate of Surgical Technology students who attend a program at the college is at or above 75%.	Graduated – 4 44% completion rate Benchmark NOT met	admission criteria to improve completion rates. This new criteria will be begin with the 2017-2018 class.	
Completion Rate	Data from Program Assessment Reports indicates that the overall completion rate of Medical Laboratory Science students who attend a program at the college is at or above 75%.	Started- 8 Graduated – 8 100% completion rate Benchmark met		
Completion Rate	Data from Program Assessment Reports indicates that the overall completion rate of Associates of Arts students who attend a program at the college is at or above 75%.	No student has started the Arts program from the beginning to end, but we have awarded TWO degrees in this program.		
	80% of graduating	*ADN, Rad Tech, MLS, Surg Tech		

	Benchmark	Data Analysis (2017 data)	Action Recommended (for Year 2018)	Feedback Loop* 2018 data (complete January 2019)
Licensure Pass Rate	students at the college pass their licensure/certification examinations.	84% of all students have passed licensure/certification exams. (Not all December graduates have completed their exam, data will be updated when received. A total of 6 students)		
Licensure Pass Rate	80% of ADN nursing students at the college pass their licensure/certification examinations.	May Graduates- 44 37 graduates passed- 87% pass rate December Graduates- 19 16 graduates has passed – 84% *Not all December graduates have completed the exam at the time of Assessment Day. Total- 84% pass rate (will update when data is received)		
Licensure Pass Rate	80% of radiologic technology students at the college pass their certification examinations.	May graduates- 8 8 graduates passed- 100% pass rate Benchmark Met		
Licensure Pass Rate	80% of surgical technology students at the college pass their certification examinations.	May graduates- 4 4 graduates passed- 100% pass rate Benchmark Met		
Licensure Pass Rate	80% of medical	May graduates- 5		

	Benchmark	Data Analysis (2017 data)	Action Recommended (for Year 2018)	Feedback Loop* 2018 data (complete January 2019)
	laboratory science students at the college pass their certification examinations.	5 graduates passed- 100% pass rate December graduates- 3 *December graduates have not completed the exam at the time of Assessment Day Total – 62% pass rate (will update when data is received)		
Co-Curricular Programs *NSNA *Stuco *Academic Success *Honor Society *Interdisciplinary	20% of student body will participate in a College provided Co-Curricular Program.	Data will not be available until February 2018 (Assessment Day) *More than 20% of students are participating in a co-curricular program. Benchmark MET	Eclipse day activity Maybe have a fall and spring activities Need to document in each program *Student Affairs will now oversee Co-Curricular programs per Admin-March 2018. *Assessment Forms and Student Surveys sent to faculty advisors March 2018 for the following year data collection.	
Co-Curricular Programs	50% of students from each Co-Curricular program will indicate the Co-Curricular program	Limited data return. *Received data from NSNA and Academic Success Program.	Chair will evaluate and make changes as necessary	

	Benchmark	Data Analysis (2017 data)	Action Recommended (for Year 2018)	Feedback Loop* 2018 data (complete January 2019)
	impacted them significantly . This data will be obtained with the Co-Curricular Program Assessment Survey.	Benchmark MET according to data provided.		

Submitted by Assessment Committee

Date: